

# Hours Not Worked Economic Development



KPI Owner:

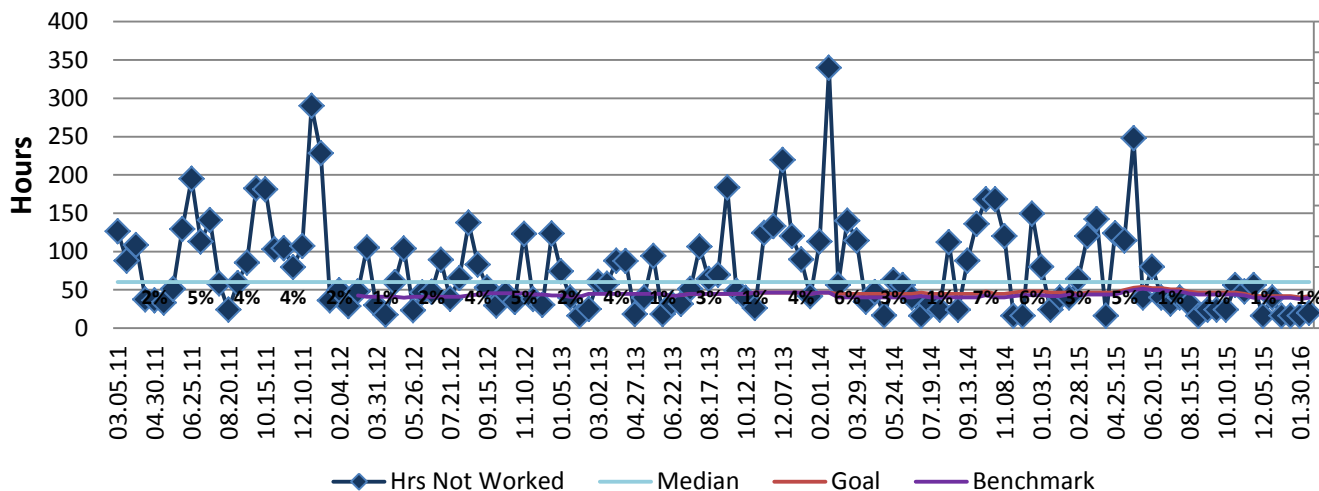
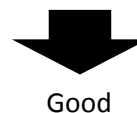
Process:

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13, 785.25 hours Goal: Reduce number of hours not worked to 2% of all hours on payroll Benchmark: Local Government Rate of 1.9%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to monitor to ensure that overtime is maintained at current level

## How Are We Doing?

02.15.15-02.13.16 12 Month Goal	02.15.15-02.13.16 12 Month Actual		01.31.16-02.13.16 Goal	01.31.16-02.13.16 Actual	
<b>1,207</b>	<b>1,465</b>		<b>42</b>	<b>20</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



## 02.15.15-02.13.16 Pareto Analysis

